Current Situation

- Hyde has approx. 52k properties in 56 LA’s

- Using GIS for 3 years
  - Predominantly as a presentational tool
  - Developed a GIS Analysis programme for 2019

- Rollout to key Stakeholders
  - Resident Services
  - Housing Services and Estate Management
  - Property Services
  - Development

- Change in function
  - Analytical Tool
  - Core Maps via Web Map Layers
  - Self Serve via Web Map Layers
Resident Services

- Existing Patches
  - Plotted by patch officer
  - Did not reflect the level of tenant contact
  - Stock changes

- Business Objects report
  - Customer contact weighting at property level

- Plotted Housing Officer locations and split the area evenly by level of contact

- Allowed the Housing Managers to visualise the patches reallocate and adjust

- Better defined officer patches
Housing Services, Estate Management & Property Services

- Land boundaries
  - Grounds maintenance
  - Clarity for contractors and staff, grass cutting and tree responsibilities, TPO
  - ASB Exclusion zones

- Repairs
  - Density of repairs
  - Average cost of repairs
  - Contractor Areas
Development

- Land Registry Data
  - Highlighting Hyde owned land
  - Expanded to include neighbouring land owners

- Potential redevelopment
- New site acquisition
- Combined projects
Summary

Change of Function
- Self Serve function via WML
- Standard map set via WML
- Analysis tool
- Housing Services (Patches, Grounds Maintenance, ASB etc.)

Analytical use to drive business decision making
Identifying potential
- Development sites
- Redevelopment or disposal areas
- Partnering organisations

Questions?